










**INTERNAL AUDIT REPORTS ISSUED**

**Action Requested:** Receive the original and follow-up internal audit reports.

**Executive Summary:** Completed institutional internal audit reports are reported to the Audit and Compliance Committee as required by Board policy.

<b>ORIGINAL REPORTS</b>	<b>CEA*</b>	<b>Status</b>
UNIVERSITY OF IOWA		
• Controlled Substances		Open
• Encompass Health Joint Venture		Open
• Financial Management of Cancer Clinical Trials		Open
• IATL Building IT Support		Open
• Intercollegiate Athletics – Home Game Ticket Revenue FY 2021		Closed
• Office of Equal Opportunity and Diversity		Open
• Oracle Talent Acquisition Cloud		Open
IOWA STATE UNIVERSITY		
• Finance Service Delivery		Open
• Workday Security Roles		Open

*\*Assessment of Controls/Efficiencies (CEA) are defined on the following page.*




**FOLLOW-UP REPORTS**

UNIVERSITY OF IOWA

- Chagemaster Maintenance Process Closed
- Conflict of Interest Closed
- Hospital Admission Process Closed
- Human Subjects Office, Institutional Review Board, and Other Review Committees Closed
- Riskonnect System Closed
- Specialty Pharmacy Closed
- Title IX Closed
- UIHC Facility Preventative Maintenance Closed

UNIVERSITY OF NORTHERN IOWA

- Department of Residence Hall Security Closed
- Vulnerability Scanning Closed

<p><b>HIGH</b></p> 	<ul style="list-style-type: none"> <li>• Could seriously affect several areas within the university. Exposes the university to unacceptable risks or liability if not corrected OR</li> <li>• Involves difficult issues requiring the attention of executive management OR</li> <li>• Involves compliance with Federal, State, or other laws and could result in serious consequences if not implemented OR</li> <li>• Unacceptable weakness in the internal and/or accounting controls OR</li> <li>• Substantial savings (perhaps millions) can potentially be realized by correcting.</li> </ul>
<p><b>MODERATE</b></p> 	<ul style="list-style-type: none"> <li>• Could seriously affect a department or area within the university OR</li> <li>• Involves a difficult issue requiring the attention of upper management OR</li> <li>• Involves compliance with Federal, State or other law and could result in minor consequences if not implemented OR</li> <li>• Weakness in the internal and/or accounting controls OR</li> <li>• Savings (perhaps thousands) can potentially be realized by correcting.</li> </ul>
<p><b>LOW</b></p> 	<ul style="list-style-type: none"> <li>• Can affect a department or may be common to several areas OR</li> <li>• Could result in improved internal and accounting control OR</li> <li>• Can be corrected relatively easily OR</li> <li>• Could result in improved efficiency or effectiveness of operations OR</li> <li>• No reportable observations or corrective action taken prior to report issuance.</li> </ul>

*The internal auditors have utilized the colors for the CEA in evaluating each overall audit report.*



**University of Iowa  
Controlled Substances**

*Issued September 15, 2021*

Status: Open

The Controlled Substances audit was performed to evaluate if proper controls are in place and determine whether opportunities for improvement exist for the current processes. Primary audit recommendations include reducing manual inventory practices, reducing opportunities for diversion by enhancing drug waste analysis and monitoring of transactions, as well as optimizing the use of storage cabinets for controlled substances. Management expects to complete its action plans by December 2022.



**University of Iowa  
Encompass Health Joint Venture**

*Issued September 15, 2021*

Status: Open

The Encompass Health Joint Venture audit was completed to provide reasonable assurance that the joint venture between the University of Iowa Health System and Encompass Health for the University of Iowa Health Network Rehabilitation Hospital (IRH), is operating as intended and to determine whether opportunities exist for process improvement. Recommendations include recruiting additional providers to increase capacity and bed utilization, as well as improving internal communications related to the IRH's daily operations. There were no reportable audit findings related to identifying and transferring patients to the IRH, billing and charge capture, or how patient information and documentation is routed from the University of Iowa Hospitals & Clinics to the IRH. Management expects to complete its action plans by January 2022.



**University of Iowa**  
**Financial Management of Cancer Clinical Trials**

*Issued September 15, 2021*

Status: Open

The Financial Management of Cancer Clinical Trials audit was completed to examine whether controls are in place to ensure the clinical trials are financially managed efficiently and effectively. More than two hundred cancer clinical trials are managed by the Clinical Research Services group at any given time within the Holden Comprehensive Cancer Center. Significant audit recommendations noted during the audit include implementing a dedicated clinical trial management system to replace the current Excel spreadsheets, continuing to complete and approve standard operating procedures, and formalizing the existing facility and administration sharing agreement with the Department of Internal Medicine. Action plans are expected to be completed by June 2022.



**University of Iowa**  
**IATL Building IT Support**

*Issued September 15, 2021*

Status: Open

The Iowa Advanced Technology Laboratories (IATL) building is a multi-tenant facility which contains research labs used by the College of Engineering and the College of Liberal Arts and Sciences. Audit recommendations include installing enterprise Wi-Fi in the building, establishing building governance and ownership, strengthening IT controls in research labs, installing network infrastructure which will enable increased campus security, and developing disaster recovery documentation. Management expects to complete action plans by June 2022.



**University of Iowa**  
**Intercollegiate Athletics – Home Game Ticket Revenue FY 2021**

*Issued September 15, 2021*

Status: Closed

This audit is performed annually to provide an independent verification and reconciliation of regular season home game athletic ticket revenue, ensure accurate payment of sales tax, ensure completion of guaranteed payments according to Big Ten revenue-sharing regulations or contractual terms to visiting institutions, and reconcile complimentary ticket listings. As a result of the COVID-19 pandemic, the Big Ten Conference prohibited fans from attending athletic events, resulting in no ticket sales for the majority of the year. In March 2021, fans were permitted to attend outdoor sporting events and the university saw revenue totaling \$47,670 for the baseball and softball seasons. No material audit findings or weaknesses were noted during the course of this audit. This audit is closed.



**University of Iowa**  
**Office of Equal Opportunity and Diversity**

*Issued September 15, 2021*

Status: Open

The Office of Equal Opportunity and Diversity (EOD) is part of the Division of Diversity, Equity, and Inclusion at the University of Iowa. EOD is responsible for monitoring compliance, generating reporting, and providing training for Equal Employment Opportunity and Diversity regulations including the Affirmative Action Programs and the Civil Rights Act. Primary audit recommendations include synchronizing policies and complaint investigation procedures where possible, implementing a single complaint case management system, documenting database management and data request procedures, and establishing document retention and disposal standards. Management expects to complete all actions plans by July 2022.



**University of Iowa**  
**Oracle Talent Acquisition Cloud**  
*Issued September 15, 2021*

Status: Open

The University of Iowa implemented a new hiring platform, Oracle Talent Acquisition Cloud (OTAC), in September 2018. OTAC centralizes data about open jobs, applicants, and applications, allowing data to be reported out in large datasets. This audit was performed to examine whether OTAC is being used to ensure hiring processes are completed efficiently and consistently. Audit recommendations include establishing key performance indicators that draw on available data, implementing controls to ensure applicants are informed in a timely manner when not selected, and monitoring to ensure access to OTAC is restricted to appropriate staff. Management expects to complete its action plans by December 2021.



**Iowa State University**  
**Finance Service Delivery**  
*Issued September 15, 2021*

Status: Open

The Finance Service Delivery audit was completed to evaluate the adequacy of significant administrative and fiscal processes and provide reasonable assurance that internal controls are in place and operating as intended. Audit recommendations include improving training and communication for procurement card purchases, updating core competencies and training material for finance service delivery specialists, and updating Memorandums of Agreement for non-Finance Service Delivery employees. Management expects to complete its action plans by June 2022.
















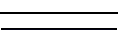

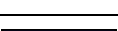
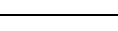





**Iowa State University**  
**Workday Security Roles**  
*Issued September 15, 2021*

Status: Open






The Workday Security Roles audit was conducted to evaluate key administrative processes and provide reasonable assurance that internal controls are in place and operating as intended. Primary recommendations include finalizing governance documentation, creating specific training, performing entitlement reviews, separating student employees timely, including business justification for access requests, and monitoring system logs. Management expects to complete its action plans by December 2021.

**STATUS OF AUDIT FOLLOW-UPS**





**University of Iowa**

<b>Title</b>	<b>Report Date</b>	<b>Original Follow-Up Date</b>	<b>Revised Follow-Up Date</b>	<b>Action Status</b>
1. Pharmacy Prior Authorizations	Nov 13, 2019	Feb 2021	Aug 2021	
2. College of Engineering	Sept 23, 2020	Feb 2021		
3. Heart and Vascular Center	Nov 18, 2020	April 2021		
4. Housing and Dining Misconduct Protocols	April 14, 2021	May 2021		
5. Department of Surgery	Sept 23, 2020	June 2021		
6. Fraternity and Sorority Life	Nov 18, 2020	June 2021		
7. Department of Anesthesia	Sept 23, 2020	July 2021		
8. Pharmacy Inventory	Sept 23, 2020	July 2021		
9. NCAA Compliance – Extra Benefits – Athletic Equipment and Apparel	Feb 24, 2021	July 2021		
10. University Counseling Service	Feb 24, 2021	July 2021		
11. University of Iowa Pharmaceuticals	April 14, 2021	July 2021		
12. Vulnerability and Patch Management	Feb 5, 2020	Aug 2021		
13. Online Education	Nov 18, 2020	Sept 2021		
14. College of Pharmacy Building Construction	April 14, 2021	Oct 2021		
15. Creative Writing	June 3, 2021	Oct 2021		
16. StrataJazz Budgeting System	June 3, 2021	Oct 2021		
17. Carver College of Medicine Core Research Facilities	June 3, 2021	Nov 2021		
18. Telemedicine	Nov 18, 2020	Dec 2021		
19. Central Sterilization Services	Feb 24, 2021	Jan 2022		
20. Succession Planning	Feb 24, 2021	Jan 2022		
21. Threat Assessment Program	Feb 24, 2021	Jan 2022		
22. Fleet Services and Cambus	April 14, 2021	Feb 2022		

**Iowa State University**

Title	Report Date	Original Follow-Up Date	Revised Follow-Up Date	Action Status
23. Reiman Gardens	Nov 18, 2020	Feb 2021		
24. Department of Geological and Atmospheric Sciences	Feb 24, 2021	June 2021		
25. Department of Computer Science	April 14, 2021	June 2021		
26. Transportation Services	June 4, 2020	Aug 2021		
27. Department of Kinesiology	April 14, 2021	Oct 2021		

**Follow-Up Legend**

	<ul style="list-style-type: none"> <li>Planned corrective action and/or follow-up report not completed within six months of originally scheduled date.</li> </ul>
	<ul style="list-style-type: none"> <li>Planned corrective action and/or follow-up report not completed within three months of originally scheduled date.</li> </ul>
	<ul style="list-style-type: none"> <li>Follow-up report is due and is within three months of originally scheduled completion date.</li> </ul>
	<ul style="list-style-type: none"> <li>Follow-up report not yet due.</li> </ul>